

APRIL 2017
SECOND QUARTER NEWSLETTER

Spring Time is Here!;

That means it's time to schedule a test of your stop box with Dominic our System Operator. Please contact him to make an appointment at (303) 674-8194. Below are pictures of the types of meter pits that can be found in the District

THE TYLER



METER PIT



THE MCDONALD



A Note from Our System Operator Regarding the Curb Boxes & Meter Pits:

These are the three types of curb boxes that have been installed in the District over the years. The Meter Pit is usually buried. The Tyler is sometimes visible or can be buried as well. The McDonald Type is installed protruding above ground and is usually visible unless it has been damaged or buried due to plowing/grading. Remember, you are responsible for the main from your house to the Stopbox at all cost, avoiding damage to your stopbox is in your best interest, please get them checked.



We now have a closed group on Facebook, please come and join the group so you can stay in the loop with various updates, especially water outages. Our Group:

Brook Forest Water District – Evergreen, CO

Water Main Replacement Project:

As many of you may know the District Board has been in the process of getting funding for a much needed water main replacement project. Repairs are done every year to the lines to merely put a patch on main breaks that continue to occur. With the age of the lines an increase in repairs and maintenance are inevitable. The district is currently in the funding process to get a loan from the State of Colorado, we will keep you posted as to when the work will begin. The District hopes to commence with the project in spring 2018.

Online Bill Payment is available!

Due to an increase interest by our customers for the District to offer an online bill payment option you can now go online to our website, brookforestwater.org and follow the links to “Online Payments” in order to pay your bill with a credit card or echeck. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.

Emailing Quarterly Invoices:

As outlined in the previous newsletter, we face growing costs as a result of the recession. It reduced available contractors and materials increasing the demand on shrinking resources with the result being higher costs. There is one thing that each of you can do to help facilitate communications and that is provide Nickie with your email address. We would like to move to emailing the quarterly invoices to each and every one of you. There are three or more ways to provide your email address:

- 1.Call Nickie at (800)-544-9903
- 2.Email Nickie at --
brookforestwaterdistrict@gmail.com
- 3.Contact Nickie through our website --
brookforestwater.org
- 4.Write your email address on your statement when you pay it. Your email address would also allow us to provide you up-dates when there are system wide or local issues that affect your water supply, so please help us do a more effective job.

What is in Our Water? Good Question!

We have received questions from customers over the past few months as to what gets added to our water. The ONLY thing that the District adds to the water supply (as required by State law) is chlorine. We do not add fluoride or any other additive, any amounts that may be in the water are due to erosion of natural deposits. Our source of water comes from the wells in the District and the type of water is ground water. For further information, the most current Water Quality report may be found on our website under the publications section.

New Rates – Just a Reminder:

Please be advised, at the June 2015 Board meeting the Board of Directors approved an increase in certain rates (see attached “Appendix A” of the District Rules and Regulations). The quarterly Water Service Charges (\$120) and Readiness-to-Serve fees (\$60) will remain the same, however please note the main change to the rates is how the **Late Fees** will be charged. Beginning **JULY 1, 2015**, if a payment is made after the first month a \$20 late fee will be assessed and invoiced. If a quarterly invoice is not paid after an additional 30 days, a \$30 additional fee will be assessed and invoiced. If a payment is 90 days’ delinquent your water will be shut off and additional fees will be assessed. Please review “Appendix A” and if you have any billing questions please call our offices anytime.

The new rate structure has been put into place to encourage on-time payments that our previous penalty structure failed to achieve.

Due Date for Your 2nd Quarter Invoices:

The first week of April you will receive your 2nd Quarter invoice. Payment must be received at our billing office by April 30th, if not **RECEIVED** by then a \$20 late fee will be charged to your account.

District Board Meetings:

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held in the Library of Buffalo Park Church of the Hills, 28628 Buffalo Park Rd., Evergreen, CO 80439.

Thank you,

The Board of Directors

*Bill Weisenborn, President
Tony Langowski, Vice President
Ilse Ramsey, Treasurer
Bruce Nicklow
Dave Pellegrini*