

Brook Forest Water District

www.brookforestwater.org

Brookforestwaterdistrict@gmail.com

APRIL 2018 2nd QUARTER NEWSLETTER

SPRING TIME IS HERE!

Waterline Replacement Project

Beginning **TUESDAY, APRIL 10, 2018**, the District will begin construction on a waterline replacement project. Check the District's website and Facebook page with updates regarding construction over the next few months. If you have any questions you can always email us at brookforestwaterdistrict@gmail.com or call us at 800-544-9903. The construction to replace the waterline will take place in the section of the District as mentioned below. There will be traffic control as traffic will be down to one lane during construction time.

Construction area:

The project encompasses replacing approximately 4,000 LF of existing 4" ductile iron and appurtenances with new 6" ductile iron water line, bends, and valves, reconnecting services, testing, and disinfection at two separate locations. The project alignments are 1. Along Forest Estates Road between St. Moritz Drive and Matterhorn Rd. (Approx. 1600 linear feet). 2. Matterhorn Rd to Tank # 4 on Forest Estates Rd. (Approx. 2100 linear feet).

THANK YOU!:

When a water main break occurs, our System Operator works hard to find the main line where the break has happened and quickly get the repairs done so that the water to all of our residents doesn't remain shut off for more than a few hours. In some cases it can be difficult to find the leak, even with high tech leak detection equipment and manpower. In March 2018, a water main break occurred and it was determined that the leak detection service could not locate the source, we are lucky to have a resident that knew what to do when they spotted water running down the hillside as they were walking their dog. He quickly called our System Operator, Dominic, and the leak was located and repaired. This resident saved the District a lot of time and water, we are truly appreciative of their assistance to the District!

Online Bill Payment Option:

There has been a lot of interest by our customers for the District to offer an online bill payment option. With the increase in late payment fees that began July 1, 2015, we began to offer online bill payment through our website approximately August 1, 2015. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.

Please note, you can now set up an account through the online billing service and set your payment to recur on a quarterly/monthly basis and not have to keep logging in every time you want to make a payment.



We now have a closed group on **Facebook**, please come and join the group so you can stay in the loop with various updates, especially water outages. Our Group:

Brook Forest Water District – Evergreen, CO District Website – Come check us out:

Come checkout our District website at www.brookforestwater.org. We post lots of publications that you will find helpful. Our Board minutes, Operator's reports, financial statement audits are just a few documents you will find. In addition, on the home page you will find our meeting agenda's, the current rates and any water shut off announcements. You will find the link to our online bill payment link on our homepage as well.

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Fire Mitigation Reminder:

Jefferson County slash collection dates for 2018 run from June 2nd to October 28th. Search on Jeffco's website for more details at SLASH COLLECTION | JEFFERSON COUNTY.

50 Amazing Facts About Water – Sometimes Interesting – Sometimes Disturbing:

Brought to you by the ESP Water Products website www.espwaterproducts.com, we are going to share with you 50 amazing facts about water over the course of the next few issues of our newsletter – (1-15 can be found in prior Newsletters):

- 16. It takes 450 liters (120 gallons) of water to produce one egg.
- 17. Bottled water can be up to 1,000 times more expensive than tap water and it may not be as safe.
- 18. “Legally Safe” and “Totally Safe” mean two completely different things to the EPA. The CWA (Clean Water Act) regulates 9 contaminants. If tap water contains less than the maximum acceptable levels of those contaminants your water is legal safe. Yet the EPA is investigating 10,000 others that are not regulated, known to be in the tap water, with safety unknown. Hence, the reason you should “treat” “Legally Safe” water.
- 19. Two thirds of the water used in a home is used in the bathroom.
- 20. Less than 1% of the water treated by public water suppliers is used for drinking and cooking.

Late Fee and Rate Reminder:

Please be advised, at the June 2015 Board meeting the Board of Directors approved an increase in certain rates (see attached “Appendix A” of the District Rules and Regulations). The quarterly Water Service Charges (\$120) and Readiness-to-Serve fees (\$60) will remain the same, however please note the main change to the rates is how the **Late Fees** will be charged. Currently the cost of paying your quarterly invoice after the first 30 days of it being mailed to you is only a 1% monthly fee; however, beginning **JULY 1, 2015**, if a payment is made after the first month a \$20 late fee will be assessed and invoiced. If a quarterly invoice is not paid after an additional 30 days, a \$30 additional fee will be assessed and invoiced. If a payment is 90 days delinquent your water will be shut off and additional fees will be assessed.

Please review “Appendix A” and if you have any billing questions please call our offices anytime.

The new rate structure has been put into place because of the number of outstanding customer account balances and late payment on customer accounts that the District has been experiencing.

Please pay your invoices on time to avoid late fees or a possible water shut off.

District Board Meetings:

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held at the library of Buffalo Park Church of the Hills, 28628 Buffalo Park Rd., Evergreen, CO 80439.

Thank you,

The Board of Directors,

*Bill Weisenborn, President
Tony Langowski, Vice President
Ilse Ramsey, Treasurer
Bruce Nicklow
Dave Pellegrini*