

Brook Forest Water District

www.brookforestwater.org

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AUGUST 2017 SPECIAL EDITION NEWSLETTER OUTSIDE WATERING – NOT PERMITTED

Outside Watering – Not Permitted:

It has been brought to the Board members attention more than once by residents that we have a gross use of outside watering by some residents, and this should NOT be occurring. We recently received the following email from a resident, dated June 28, 2017:

To the BFWD Board:

Thank you for the District Newsletter and the Water Quality Report. I am appreciative that the Newsletter noted that outside watering is not allowed. However, the message does not seem to be getting through. I have lived in the district for 40 years and have watched countless people move into the District. Some of these new residents must believe that they live on a metropolitan water system and can use any amount of water for any purpose as long as they can pay for it.

While walking my dog today, I noticed at least SIX homes with water hoses hooked up outside, and water running down the driveway of one home. This is a small sampling to say the least and it is not specific to today. For years I have noticed this prohibited use of water, including car washing, tree and flower watering, driveway cleaning, power-spray washing, hot tube filling, etc. Last year I made this same written complaint to the District and received no response. The same homes have the same water hoses clearly visible from the roadway.

By not more strongly emphasizing the importance of water conservation and the consequences of misuse, I think the District is sending the wrong message to both the people who are diligently conserving this valuable resource and to the people who misuse their water. I remember the days when I manned the District's burst water mains during the coldest days of winter.

Email continued -

I remember frozen/broken pipes in vacant homes, leaking water tanks, and all the problems the District had in desperately trying to be responsible water managers so that the end-users could have indoor water on a regular basis. As a geologist, I also understand the fact that the groundwater the District is using is being replaced by Nature at a rate much slower than it is being used. Maybe the District should also publish draw-down and well data in addition to the water quality data? In doing this, perhaps the clueless wasteful user will take a more conscientious role in conservation. Thank you.

At the next board meeting on August 8, 2017, the Board of Directors will be discussing possible violations as a result of outside watering by our residents, which per the District Rules and Regulations is not permitted.

Summertime is Here!:

That means it's time to schedule a test of your stop box with Dominic our System Operator. Please contact him to make an appointment at (303) 674-8194.

Late Fee and Rate Reminder:

Please be advised, at the June 2015 Board meeting the Board of Directors approved an increase in certain rates (see attached "Appendix A" of the District Rules and Regulations). The quarterly Water Service Charges (\$120) and Readiness-to-Serve fees (\$60) will remain the same, however please note the main change to the rates is how the **Late Fees** will be charged. Currently the cost of paying your quarterly invoice after the first 30 days of it being mailed to you is only a 1% monthly fee; however, beginning **JULY 1, 2015**, if a payment is made after the first month a \$20 late fee will be assessed and invoiced. If a quarterly invoice is not paid after an additional 30 days, a \$30 additional fee will be assessed and invoiced. If a payment is 90 days delinquent your water will be shut off and additional fees will be assessed. Please review "Appendix A" and if you have any billing questions please call our offices anytime.

The new rate structure has been put into place as a result of the number of outstanding customer account balances and late payment on customer accounts that the District has been experiencing.

Please pay your invoices on time to avoid late fees or a possible water shut off.

District Website – Come check us out:

Come checkout our District website at www.brookforestwater.org. We post lots of publications that you will find helpful. Our Board minutes, Operator's reports, financial statement audits are just a few documents you will find. In addition, on the home page you will find our meeting agenda's, the current rates and any water shut off announcements. You will find the link to our online bill payment link on our homepage as well.

Online Bill Payment Option:

There has been a lot of interest by our customers for the District to offer an online bill payment option. With the increase in late payment fees that will begin July 1, 2015, we will begin to offer online bill payment through our website approximately August 1, 2015. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.

Please note, you can now set up an account through the online billing service and set your payment to recur on a quarterly/monthly basis and not have to keep logging in every time you want to make a payment.



We now have a closed group on **Facebook**, please come and join the group so you can stay in the loop with various updates, especially water outages. Our Group:

Brook Forest Water District – Evergreen, CO

District Board Meetings:

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held at the library of Buffalo Park Church of the Hills, 28628 Buffalo Park Rd., Evergreen, CO 80439.

Thank you,

The Board of Directors,

*Bill Weisenborn, President
Tony Langowski, Vice President
Ilse Ramsey, Treasurer
Bruce Nicklow
Dave Pellegrini*