

January 2017
FIRST QUARTER NEWSLETTER
HAPPY NEW YEAR!!

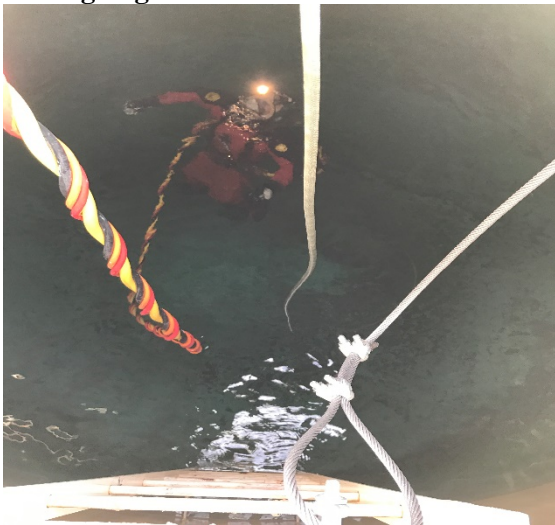
November 2016 Election Results:

Thank you to everyone who voted. Our ballot issue passed, allowing the District to enter in to a multi-year low interest loan. The District is pursuing different options, but will likely apply for a loan through the State Revolving fund low interest loan program in summer 2017, with construction to begin on our planned water line replacement project in spring/summer 2018.

Water Main Break and Broken Valve on Water Tank

The District recently had to interrupt service to many residents as there was a main break, in addition to a malfunctioning valve that had to be replaced on tank 2. In order for the main break to be repaired, we had to hire a dive team to enter the tank and plug the discharge to allow for a new valve to be installed. Below is a couple of pictures of the divers, one is the diver going into the tank and the second is the diver coming out of the tank. We really appreciate Dom's hard work as well as the crews that made the repairs.

Diver going into the tank



Diver coming out of the tank



We Need Your Help!:

During the latest water shut off as the water main was being replaced, there were many residents that were not contacted via phone or email ahead of time due to the District not having any contact information for some residents. Please contact our District Administrator and provide her with your updated contact information so we can contact you in the event that your water will be shut off during distribution system repairs. She can be contacted in the following manner:

1. Call Nickie at (800)-544-9903
2. Email Nickie at --
brookforestwaterdistrict@gmail.com
3. Contact Nickie through our website --
brookforestwater.org
4. Write your email address on your statement when you pay it. Your email address would also allow us to provide you up-dates when there are system wide or local issues that affect your water supply, so please help us do a more effective job.

Online Bill Payment is here!

Due to an increase interest by our customers for the District to offer an online bill payment option you can now go online to our website, brookforestwater.org and follow the links to “Online Payments” in order to pay your bill with a credit card or echeck. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.

Late Fee Structure – Just a Reminder:

Please be advised, at the June 2015 Board meeting the Board of Directors approved an increase in certain rates (see attached “Appendix A” of the District Rules and Regulations). The quarterly Water Service Charges (\$120) and Readiness-to-Serve fees (\$60) will remain the same, however please note the main change to the rates is how the **Late Fees** will be charged. Beginning **JULY 1, 2015**, if a payment is made after the first month a \$20 late fee will be assessed and invoiced.

If a quarterly invoice is not paid after an additional 30 days, a \$30 additional fee will be assessed and invoiced. If a payment is 90 days’ delinquent your water will be shut off and additional fees will be assessed. Please review “Appendix A” and if you have any billing questions please call our offices anytime.

The new rate structure has been put into place to encourage on-time payments that our previous penalty structure failed to achieve.

Water District Facebook Group:

We now have a closed group on Facebook, please come and join the group so you can stay in the loop with various updates, especially water outages.

Our Group:

Brook Forest Water District – Evergreen, CO

District Board Meetings:

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held in the Library of Buffalo Park Church of the Hills, 28628 Buffalo Park Rd., Evergreen, CO 80439.

Thank you,

The Board of Directors

Bill Weisenborn, President

Tony Langowski, Vice President

Ilse Ramsey, Treasurer

Bruce Nicklow

Dave Pellegrini