$\underline{Brook for est water district@gmail.com}$ 

Maintenance: (303) 674-8194

# JANUARY 2022 1ST QUARTER NEWSLETTER - HAPPY NEW YEAR!



#### **Brook Forest Water District Board Meetings:**

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held via ZOOM video conference, contact the District Administrator for more information.

## **Wintertime Shut Offs:**

If you will be going out of town during the winter months for an extended period (at a minimum one quarter, not more than three quarters), you may request that your water be shut off at the street for non-use. The quarterly fee will be \$60 per quarter, equivalent to our Readiness-to-Serve charge (see Appendix A of the District Rules and Regs on our website). For our System Operator (Dominic) to shut your water off, all bills owing on the property must be paid prior to any shut off and the property owner must pay the District in advance for the turn off and turn on fee, in the amount as stated in Appendix A of the District Rules and Regs – see Section 8.09 B. of the District Rules and Regs for further information.

## **District Website - Come check us out:**

Come checkout our District website at <a href="https://www.brookforestwater.org">www.brookforestwater.org</a>. We post lots of publications that you will find helpful. Our Board minutes, Operator's reports, financial statement audits are just a few documents you will find. In addition, on the home page you will find our meeting agenda's, the current rates and any water shut off announcements. You will find the link to our online bill payment link on our homepage as well.

# <u>UPDATE YOUR PERSONAL CONTACT</u> INFO:

Please help us by providing the district with your up to date phone number and/or email. When a water main breaks and service needs to be shut off to your property, if we DO NOT have your CURRENT information, we CANNOT contact you in advance to let you know.

## **Online Bill Payment Option:**

There has been a lot of interest by our customers for the District to offer an online bill payment option. With the increase in late payment fees that began July 1, 2015, we began to offer online bill payment through our website approximately August 1, 2015. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.



We now have a closed group on **Facebook**, please come and join the group so you can stay in the loop with various updates, especially water outages. Our Group:

**Brook Forest Water District – Evergreen, CO** 

#### **Brook Forest Water District Board of Directors**

Bill Weisenborn (President), Tony Langowski (Vice President), Bruce Nicklow (Treasurer), Ilse Ramsey (Director), and Ted Schlaebitz (Director)