

# Brook Forest Water District

[www.brookforestwater.org](http://www.brookforestwater.org)

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JULY 2017  
THIRD QUARTER NEWSLETTER  
HAPPY 4<sup>TH</sup> OF JULY! STAY SAFE!

## **Summertime is Here!:**

That means it's time to schedule a test of your stop box with Dominic our System Operator. Please contact him to make an appointment at (303) 674-8194.

## **Outside Watering – Not Allowed:**

With summertime here many outside projects are in the works like power washing houses and decks or prepping houses for staining, but please remember outside use of the District water for exterior projects is not permitted.

Thanks for your cooperation!

## **Late Fee and Rate Reminder:**

Please be advised, at the June 2015 Board meeting the Board of Directors approved an increase in certain rates (see attached "Appendix A" of the District Rules and Regulations). The quarterly Water Service Charges (\$120) and Readiness-to-Serve fees (\$60) will remain the same, however please note the main change to the rates is how the **Late Fees** will be charged. Currently the cost of paying your quarterly invoice after the first 30 days of it being mailed to you is only a 1% monthly fee; however, beginning **JULY 1, 2015**, if a payment is made after the first month a \$20 late fee will be assessed and invoiced. If a quarterly invoice is not paid after an additional 30 days, a \$30 additional fee will be assessed and invoiced. If a payment is 90 days delinquent your water will be shut off and additional fees will be assessed. Please review "Appendix A" and if you have any billing questions please call our offices anytime.

The new rate structure has been put into place as a result of the number of outstanding customer account balances and late payment on customer accounts that the District has been experiencing.

**Please pay your invoices on time to avoid late fees or a possible water shut off.**



## **Online Bill Payment Option:**

There has been a lot of interest by our customers for the District to offer an online bill payment option. With the increase in late payment fees that will begin July 1, 2015, we will begin to offer online bill payment through our website approximately August 1, 2015. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.



We now have a closed group on **Facebook**, please come and join the group so you can stay in the loop with various updates, especially water outages. Our Group:

**Brook Forest Water District – Evergreen, CO**

## **Due Date for Your 3rd Quarter Invoices:**

The first week of July you will receive your 3rd Quarter invoice. Payment must be received at our billing office by July 31st, if not **RECEIVED** by then a \$20 late fee will be charged to your account.

**50 Amazing Facts About Water – Sometimes Interesting – Sometimes Disturbing:**

Brought to you by the ESP Water Products website [www.espwaterproducts.com](http://www.espwaterproducts.com), we are going to share with you 50 amazing facts about water over the course of the next few issues of our newsletter –

1. Less than 1% of the water supply on earth can be used as drinking water.
2. By the time a person feels thirsty, his or her body has lost over 1% of its total water amount.
3. About 25,700 litres (6,800 gallons) of water is required to grow a day's food for a family of four.
4. Groundwater can take a human lifetime just to traverse ONE mile.
5. A person can live about one month without food, but only about a week without water. If a human does not absorb enough water dehydration is the result.

**District Website – Come check us out:**

Come checkout our District website at [www.brookforestwater.org](http://www.brookforestwater.org). We post lots of publications that you will find helpful. Our Board minutes, Operator's reports, financial statement audits are just a few documents you will find. In addition, on the home page you will find our meeting agenda's, the current rates and any water shut off announcements. You will find the link to our online bill payment link on our homepage as well.

**Emailing Quarterly Invoices:**

As outlined in the previous newsletter, we face growing costs as a result of the recession. It reduced available contractors and materials increasing the demand on shrinking resources with the result being higher costs. There is one thing that each of you can do to help facilitate communications and that is provide Nickie with your email address. We would like to move to emailing the quarterly invoices to each and every one of you. There are three or more ways to provide your email address:

1. Call Nickie at (800)-544-9903
2. Email Nickie at -- [brookforestwaterdistrict@gmail.com](mailto:brookforestwaterdistrict@gmail.com)
3. Contact Nickie through our website -- [brookforestwater.org](http://brookforestwater.org)
4. Write your email address on your statement when you pay it. Your email address would also allow us to provide you up-dates when there are system wide or local issues that affect your water supply, so please help us do a more effective job.

**District Board Meetings:**

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held at the library of Buffalo Park Church of the Hills, 28628 Buffalo Park Rd., Evergreen, CO 80439.

Thank you,

*The Board of Directors,*

*Bill Weisenborn, President  
Tony Langowski, Vice President  
Ilse Ramsey, Treasurer  
Bruce Nicklow  
Dave Pellegrini*