

# Brook Forest Water District

[www.brookforestwater.org](http://www.brookforestwater.org)

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OCTOBER 2015  
FOURTH QUARTER NEWSLETTER  
**Fall is here and winter is on its way!**

**New Rates – Just a Reminder:**

Please be advised, at the June 2015 Board meeting the Board of Directors approved an increase in certain rates (see attached “Appendix A” of the District Rules and Regulations). The quarterly Water Service Charges (\$120) and Readiness-to-Serve fees (\$60) will remain the same, however please note the main change to the rates is how the **Late Fees** will be charged. Beginning **JULY 1, 2015**, if a payment is made after the first month a \$20 late fee will be assessed and invoiced. If a quarterly invoice is not paid after an additional 30 days, a \$30 additional fee will be assessed and invoiced. If a payment is 90 days delinquent your water will be shut off and additional fees will be assessed. Please review “Appendix A” and if you have any billing questions please call our offices anytime.

The new rate structure has been put into place to encourage on-time payments that our previous penalty structure failed to achieve.

**Online Bill Payment is here!:**

Due to an increase interest by our customers for the District to offer an online bill payment option you can now go online to our website, [brookforestwater.org](http://brookforestwater.org) and follow the links to “Online Payments” in order to pay your bill with a credit card or echeck. There will be a \$2.50 convenience fee that the customer will have to incur if you wish to pay online rather than to pay by check. The \$2.50 fee seems a lot less than getting assessed \$20 for late payment of your quarterly invoice.

**Emailing Quarterly Invoices:**

As outlined in the previous newsletter, we face growing costs as a result of the recession. It reduced available contractors and materials increasing the demand on shrinking resources with the result being higher costs. There is one thing that each of you can do to help facilitate communications and that is provide Nickie with your email address. We would like to move to emailing the quarterly invoices to each and every one of you. There are three or more ways to provide your email address:

1. Call Nickie at (800)-544-9903
2. Email Nickie at --  
[brookforestwaterdistrict@gmail.com](mailto:brookforestwaterdistrict@gmail.com)
3. Contact Nickie through our website --  
[brookforestwater.org](http://brookforestwater.org)
4. Write your email address on your statement when you pay it. Your email address would also allow us to provide you up-dates when there are system wide or local issues that affect your water supply, so please help us do a more effective job.

**Winter Time Shut Offs:**

If you will be going out of town during the winter months for an extended period of time (at a minimum one quarter, not more than three quarters), you may request that your water be shut off at the street for non-use. The quarterly fee will be \$60 per quarter, equivalent to our Readiness-to-Serve charge (see Appendix A of the District Rules and Regs on our website). In order for our System Operator (Dominic) to shut your water off, all bills owing on the property must be paid prior to any shut off and the property owner must pay the District in advance for the turn off and turn on fee, in the amount as stated in Appendix A of the District Rules and Regs – see Section 8.09 B. of the District Rules and Regs for further information.

**Snow Will Soon Arrive:**

As we get closer to the snowy season here in Colorado, please be sure to clear your stop box from any snow over the next few months as it needs to be accessible to our System Operator in case it needs to be shut off or repaired.

**District Board Meetings:**

Board meetings are always open to the public. They are held the 2nd Tuesday of the month at 7pm and are held at the library of Buffalo Park Church of the Hills, 28628 Buffalo Park Rd., Evergreen, CO 80439.

Thank you,

*The Board of Directors*

*Bill Weisenborn, President*

*Tony Langowski, Vice President*

*Ilse Ramsey, Treasurer*

*Bruce Nicklow*

*Dave Pellegrini*