

Let's Get the Lead Out! Help Us Protect Your Health

Brook Forest Water District, CO0130010

Dear Water Customer,

New state and federal laws require us to inventory all water service lines in our service area. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building. We need to determine the material that your service line is made of, which means we will need your help.

Service lines are often copper, plastic, lead, or galvanized iron or steel. Older homes and buildings may have a lead service line. Drinking water is free from lead when it leaves our water treatment plant. However, water can absorb lead as it travels through lead pipes on its way to your faucet. Lead can cause serious health problems. If you have a lead service line, we need to take steps to reduce your lead exposure risk. Knowing your service line material is very important for your health and safety!

Customer Survey

We need your help to find lead pipes. **Please complete the attached survey as soon as possible.** If you need help locating your service line or determining the material type, contact us at 303-674-8194 and we can stop by your home and complete this for you. Return the completed survey form and a photo (e.g., taken with your cell phone) of the service line coming into the building.

We need to complete this for every home and will continue to contact you until we have completed this. Please use this opportunity to complete it so we don't have to start calling and mailing notices.

Email completed surveys and photos to Brian.welch@evstudio.com or drop off the survey form in our district mailbox at 32758 Little Cub Road, Evergreen, CO 80437.

For More Information

- Contact us at: 303-674-8194 or visit our website at www.brookforestwater.org/contactus.html.
- For more information on lead in drinking water, visit the Colorado Department of Public Health and Environment's webpage at <https://cdphe.colorado.gov/lead-in-drinking-water>.
- For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your healthcare provider.

Thank you for your assistance!

Water Service Line Customer Survey

As your water provider, we need to determine the material of your water service line to ensure safe drinking water and to comply with new regulations. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building. Refer to the attached instructions on how to locate your water service line and identify its material.

Please complete the brief survey below to see if your service line contains lead. Return the completed survey form and a photo of your service line to us as soon as possible.

SECTION 1 - GENERAL INFORMATION

Physical street address (do not list P.O. Box): _____

Name: _____

Phone Number: _____ Email Address (optional): _____

Home/building build date: _____

Are you aware of water service line replacement or repairs: Yes No

If yes, please describe: _____

SECTION 2 - SERVICE LINE IDENTIFICATION



Lead pipe

Magnets do not stick to lead pipes.

If you scratch the pipe with a coin, the scraped area will appear shiny silver and flake off.



Copper pipe

Magnets do not stick to copper pipes.

If you scratch the pipe with a coin, the scraped area will appear copper in color, the same as a penny.



Galvanized steel pipe

Magnets will stick to the surface of a galvanized steel pipe.

If you scratch the pipe with a coin, it will appear dull and gray.

What is the material of the service line pipe entering your home/building:

Copper Plastic Galvanized iron or steel Lead Other/Unknown

How did you determine the material?

Scratch/magnet test Visual Lead swab test Plumber or other qualified professional

Do you need additional assistance with locating your service line or determining its material?

No Yes, I would like to schedule a phone call or site visit.

* Don't forget to include a photo of your service line with this survey!